

## Chante Johnson

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### Professional Summary

I am an Instructional Designer and Web Developer with a Master's in Learning, Design, and Technology. Expert in creating accessible, responsive, and learner-centered training using HTML, CSS, Bootstrap, and LMS platforms. Skilled in UI troubleshooting, content refinement, and delivering engaging professional development. Detail-oriented, collaborative, and committed to inclusive design.

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### Education

- **MA, Learning, Design, and Technology** – Point Park University, Apr 2025 (Honors)
  - **BS, Computer Science** – Point Park University, May 2020
  - **AS, Computer Information** – Penn Highland Community College, May 2017
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### Professional Experience

#### Instructional Web Developer & Training Specialist

Pennsylvania Department of Health – Remote  
July 2024 – Present

- Developed and deployed responsive instructional modules using HTML, CSS, Bootstrap, and GitHub Pages.
- Integrated accessible tab navigation and multimedia for diverse learners.
- Authored technical documentation and delivered virtual training sessions.

#### Instructional Designer & SharePoint Trainer

Pennsylvania Department of Transportation – Hybrid  
August 2019 – June 2024

- Designed and delivered scalable training programs using adult learning principles, instructional design models, and tools like Articulate 360 and Rise.
- Facilitated Microsoft 365 workshops (SharePoint, Teams, OneNote) and maintained internal SharePoint sites to support digital literacy and professional development.
- Collaborated with SMEs to refine curriculum, storyboard interactive modules, and align learning outcomes with organizational goals.

#### Compliance Training Analyst & Instructional Technologist

PA Health and Wellness, Camp Hill, PA  
June 2018 – August 2019

- Developed compliance training programs focused on IT systems and data security.
- Created technical documentation and reports for regulatory audits and internal reviews.
- Facilitated workshops on HIPAA compliance and secure data handling.

### **Technical Training Coordinator**

The Vitamin Shoppe, North Bergen, NJ

June 2017 – June 2018

- Developed and maintained instructional materials for POS hardware/software, inventory tools, and system installations.
- Delivered IT training and support for merchants and resellers, resolving issues via phone and hands-on troubleshooting.
- Provided Tier 3 technical support for escalated software, hardware, and network issues, ensuring timely resolution and system reliability.

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### **Honors and Awards**

Member, Pi Lambda Theta Honor Society

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### **Skills**

Instructional Design · HTML/CSS/Bootstrap · Accessibility (WCAG) · GitHub Pages · LMS (Canvas, Moodle) UI Troubleshooting · Articulate 360 & Rise · jQuery · SharePoint · Microsoft 365 · Technical Writing · Alt Text · Professional Development Facilitation